

Alinea Group is an Industrial/Organizational Psychology and Human Resource Development company. We help organizations understand, develop and improve their work environment and systems.

By performing services and developing tools such as job analyses; job descriptions; performance appraisals; trainings; industry research; surveys and questionnaires; data collection, analysis and reporting; statistical analysis and reporting; evaluation research; we are able to help organizations best utilize their resources and reach their goals.

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# "Promoting Teamwork"

## Continuing Education for Community Care

### For Administrators of

- § Residential Care Facilities for the Elderly (RCFE)
- § Adult Residential Facilities (ARF)
- § Group Homes (GH)

### *Have you ever wondered:*

- ü How teams contribute to their organization's effectiveness?
- ü What causes groups to fail?
- ü What techniques to use to build an effective team?
- ü How to effectively deal with team conflict?

### *If so, then this course is for you.*

- ã This eight-hour course meets requirements toward the 40-hour recertification program required for board and care operators.

### By the end of the course, you will be able to:

- ⇒ Understand how teams contribute to community care effectiveness
- ⇒ Know what makes the community care team environment different from other organizational environments
- ⇒ Identify how people become team members
- ⇒ Understand why groups sometimes fail
- ⇒ Build an effective team
- ⇒ Manage conflict

For more information, please visit our website at [www.alineagroup.com/ccceu](http://www.alineagroup.com/ccceu) or call us at 800/590-8095.

To sign up, please fill out the registration form or call.